

REACH

Improving water
security for the poor



FIVE YEAR SERVICE DELIVERY PLANNING FOR LOWASCO

Martha Jepkirui, International Water Association

LOWASCO five-year water service delivery planning workshop

REACH Stakeholder Meeting - Friday 16 February, 2018

REACH

Improving water
security for the poor

IWA
the international
water association


UKaid
from the British people



BACKGROUND

- In addition to having a long term strategic plan which gives aims and time frames, water utility managers require a means of delivering those aims stage by stage
- Five-year realistic and fully-resourced delivery plans provide a vehicle to achieve the required water service improvement inputs
- Plans should be based on the best information available, this includes information from the REACH research programme



DRIVERS FOR DEVELOPMENT

- **Sustainable Development Goals SDG No. 6**
 - Ensure availability and sustainable management of water and sanitation for all
- **The Constitution of Kenya 2010 (CoK 2010)**
 - Access to safe and sufficient water
 - water and sanitation services devolved to county governments
- Vision 2030 and The Third Medium Term Plan (2018 - 2022)
- The Draft National Water Policy 2012 (NWP 2012)
- The National Water Master Plan
- The Water Act 2016
- The National Water Services Strategy (2013 – 2018)
- Rift Valley Water Services Board Strategic Plan



DRIVERS FOR DEVELOPMENT

- **Turkana County Integrated Development Plan**
- **Turkana County Water and Sewerage Sector Policy 2017**
 - Provide adequate, affordable and sustainable water supply services
 - Streamline and improve efficiency and coverage of water service provision in all urban areas
 - Guide the development and management of efficient, effective and sustainable water supply and waste water disposal systems in urban centres.
 - Promote demand-responsive approaches in service provision,
 - Develop mechanism of monitoring and evaluation of WSP's.
- **Turkana County Water and Sewerage Service Bill 2016**



STRATEGIC PLAN

The strategic direction of water services is guided by the Rift Valley Water Services Board Strategic Plan under which Turkana County falls

Broadly, the plan's strategic focus is on the issues of

- Governance and Sustainability of the water services sector
- Realisation of universal access to water services
- Capacity of Wasreb to deliver its mandate
- Stakeholder engagement in the water sector



DELIVERY PLANNING STEPS

- Inception phase: Information and stakeholder mapping
- Developing delivery plan structure Stakeholder workshop
- Delivery planning
- Draft delivery plan and workshop

**Inputs from stakeholders during discussion on the information requirements and key stakeholders



Data Requirements that we have identified as necessary for delivery planning

1. Institutional Strategic Documents

2. Operational information

- Distribution system – components and functionality
- Assets
- Customer and billing databases
- Human Resource
- Budgeting and planning procedures

3. Key Performance Indicators

4. Water demand and resources



Funded by



REACH

Improving water security for the poor

REACH

Improving water
security for the poor

www.reachwater.org.uk

reach@water.ox.ac.uk

 [@reachwater](https://twitter.com/reachwater)

 [/reachwater](https://www.facebook.com/reachwater)

Funded by:

